



Root Cause Analysis

Course Description:

This course will provide participants with a working knowledge and skills necessary to work through scenarios to determine the root cause of a problem. The various techniques discussed will include methods of determining and resolving the cause of a problem

Learning Objectives:

The course provides an intuitive introduction to the theory and practice of root cause analysis. The course also provides instruction and practice in the collecting of useful data, identifying the root cause, developing appropriate solutions and planning & making changes. This course will help participants understand the 7 steps of problem solving.

Who Should Attend:

This course is especially useful for individuals who want to understand and apply problem solving methodologies (7 phase) to find and resolve problems. Quality Engineers, Line supervisors, and those assigned responsibility for the dispositioning of nonconformance's and determining the causes and appropriate corrective actions.

Prerequisite:

There are no formal prerequisites for this course.

Duration:

1 Day